



DEAR READER,
welcome to the 2nd INTENCIVE newsletter

We are happy to present you the second newsletter. INTENCIVE – “INnovation and Technology ENhancing Customer Oriented Health SerViceS” – is an Interreg Europe project that deals directly with improving the implementation of policies and programmes in terms of health technology innovation-driven and customer-oriented health services in the partner regions.

Get to know what we have achieved so far!
Enjoy reading!

PROJECT ISSUES

1. Our 1st results: collection of 50 good cases and State of the Art in e-health

Take a look on the report on State of the Art in e-health – most relevant publications and projects, a brief overview of the regional operational environment as well as Good practices from Finland, Hungary, Malta, France and Spain are available on our website. Enjoy reading of our first results!

> [Read more](#)



2. Online partner meeting

INTENCIVE partners decided to postpone the 1st Thematic workshop and study visit in Gozo, Malta. In this difficult time we cannot meet personally but we organized our 2nd Steering Committee Meeting online via Teams on 24.3.2020. In the afternoon session we continue our meeting with presentation to the Bikva model by our external expert during the same day.



3. Customer orientation as defining factor for GPs

Project partners will apply a Bikva model in order to ensure that the good practices are best from the customers views as well.

> [Read more](#)



INTERNATIONAL RESPONSES TO COVID-19

4. Coronavirus: Commission adopts Recommendation to support exit strategies through mobile data and apps

The Commission recommends steps and measures to develop a common EU approach for the use of mobile applications and mobile data in response to the coronavirus pandemic. Digital tools can play an important role in the gradual lifting of containment measure, when the time will be ripe for that, if they are compliant with EU rules and well coordinated.

> [Read more](#)



5. Coping with COVID-19: scaling up virtual care to standard practice

In times of disease outbreak, social distancing can be facilitated by video consultation, but many practices are not ready to implement this. Here, we share a roadmap for emergency scaling up of virtual care in the outpatient setting.

> [Read more](#)



6. Enterprise Europe Network Covid 19 matchmaking initiative (EEN Ovest consortium)

This platform called «Care & Industry together against CORONA», gives the possibility to make targeted contacts between all the health stakeholders (industry, universities, government). It enables the publication of offers/demands and the organization of B2B meetings thanks to a video-conference application.

> [Read more](#)



7. A bunch of publications on e-health

Read some of the top international recent published documents related to e-health, telemedicine and COVID-19.

> [Read more](#)



REGIONAL RESPONSES TO COVID-19

8. Hack the Crisis Finland

Hack the Crisis Finland is an online hackathon organised by local companies, startups and tech communities, supported by the Finnish government.

> [Read more](#)



9. Life Saver app in Hungary has been expanded with innovations

There are two innovations in the Life Saver application – one of the Hungarian GP - that help the population in the situation caused by the coronavirus.

> [Read more](#)



10. HealthHive telemedicine platform in Malta

HealthHive telemedicine platform in Malta aims to bring patients closer to the doctors

> [Read more](#)



11. Joint matchmaking initiative « entreprises unies covid 19 » in Brittany, France

The joint matchmaking initiative was created to put companies in relationship with health professionals and to sustain strategic activities in Covid-19 context.

> [Read more](#)



12. New app for COVID-19 self-assessment in Spain

Evaluate your health and receive instructions and recommendations on COVID-19 with the official application of the Government of Spain

> [Read more](#)



KEY FACTS ABOUT THE PROJECT

TOPIC RESEARCH AND INNOVATION
Improving innovation delivery policies

PHASE 1
Policy learning
08.2019 - 01.2022

PHASE 2
Policy implementation
02.2022 - 01.2023

PROJECT BUDGET
974,390.00
€

OUR MAIN CHALLENGES, PLANNED ACTIVITIES AND EXPECTED RESULTS

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If you are interested in the issues tackled by the project, please get in contact with us to discuss and share your ideas and interests:
www.interregeurope.eu/intencive